

Council
21 July 2026

QUESTION 1

Question from Councillor James Lawrence to the Chair of the Environment Committee, Councillor Liz Frost.

Last year there were a series of missed garden waste bin collections, 5 different days each with one or two routes missed between July and September 2025, as per a briefing note sent to all councillors.

Since the circulation of this briefing note in September, and with a focus on College Ward as that is what I am informed about (however this issue appears to affect the entire borough) there have been several further missed collections:

- 3rd Nov 2025: unusual vehicle breakdowns
- 20th April 2026: staff sickness
- 1st June 2026: staff sickness
- 4th June 2026: staff sickness
- 29th June 2026: staff sickness

Are we adequately resourcing our garden waste service, that we charge residents for? Is the temporary solution as advertised on our website and communicated to all councillors, set to become a permanent one?